

TraceTrain

To effectively implement an Information Security Program, the organization must address vulnerabilities associated not only with its technology, but also with its people and processes. The “people” vulnerabilities are one of the largest risks associated with an Information Security Program, and also, one of the most overlooked areas. A 2006 study by the Computing Technology Industry Association indicated that human error was responsible for nearly 60% of data breaches, as opposed to hardware or software vulnerabilities.

Despite all the time, effort, and money invested in the acquisition, deployment and ongoing management of security technology, an organization must address the “people” risk. An organization must implement an employee training program designed to help prevent behaviors that can compromise sensitive data.

The training program should:

- Educate employees on the Information Security policies and procedures
- Verify the employees’ understanding of relevant policies and procedures
- Manage training requirements related to:
 - Change to staff
 - Changes to IT environment
 - Changes to organizational risk
 - Changes in policies and procedures

TraceSecurity has developed TraceTrain, a module of TSCM, to efficiently facilitate an organization’s Information Security Training Program.

Key Features and Benefits of TraceTrain include:

- **Customizable training relevant to an organization’s Information Security Program**
 - Administrator defined Courses
 - Compatible with third party web based training
- **Create Training Groups**
 - Facilitates automatic email notification of required training
 - Deliver training applicable to specific employees
- **Test employees’ understanding of training courses**
 - Customizable testing applicable to each training course
 - Track Testing status by user or department
 - “Passed/Failed”
 - “Taken/Not Taken”
 - Date Completed
- **Centralized, Online Training Management and Reporting**
 - Reduces business impact related to live training classes
 - On-demand training provides flexible training times
 - Email alerting on required training
 - Track Training status by user or department
 - “Taken/Not Taken”
 - Date Taken
 - Printable training materials
 - Printable reporting

While TraceTrain was originally designed to facilitate an Information Security Program, the solution should be used by all organizational departments, including Human Resources, to efficiently manage all departmental training. This allows an organization to have a centralized training program for all organizational training.

TraceTrain can be used as a standalone solution or integrated with other TSCM modules. Summary dashboard reporting provides quick view of training and testing data to allow for immediate awareness of gaps in employee security awareness. In-depth reporting is available for managers, board of directors and auditors.